

Manual for RD-Ticketmaster 1.0

RD-Ticketmaster is a ticket and event registration system, which will let you sell tickets for events and and other parties where a ticket is needed.

Examples of usage:

- Musicals
- Sport Games
- and lots more..

What it does?

You will be able to add events and event groups for online ticket sales.
Clients need to choose how many tickets he want and those will be ordered in a shopping basket.
After the payments are done the system will create PDF files on the fly and send those to the client.

Version and licence.

Current Version: 1.0.1
Version Date: 23-07-2009
Released under: GPL Version 2
Development: Robert Dam – RD-Media

Front End Manual Index

Groups and Categories (Blog Style)	2
Showing Events per Group (Blog Style)	3
Event Details	4
The Shopping Cart	5
Signup and Confirm	6

Back End Manual Index

Adding Event Groups to Your Site	7
Adding Events to your groups	8
Orders Overview	9
Manually processing an order	9
Bulk Processing of orders	10
Configuration	11

Showing All Events (Blog Style)

On this page you can see all events where

Beschikbare Evenementen

[Iepenloft Ontwijk](#)



Lorem Ipsum is slechts een proeftekst uit het drukkerij- en zetterijwezen. Lorem Ipsum is de standaard proeftekst in deze bedrijfstak sinds de 16e eeuw, toen een onbekende drukker een zethaak met letters nam en ze door elkaar husselde om een font-catalogus te maken. Het heeft niet alleen vijf eeuwen overleefd maar is ook, vrijwel onveranderd, overgenomen in elektronische letterzetting. Het is in de jaren '60 populair geworden met de introductie van

Het is al geruime tijd een bekend gegeven dat een lezer, tijdens het bekijken van de layout van een pagina, afgeleid wordt door de tekstuele inhoud. Het belangrijke punt van het gebruik van Lorem Ipsum is dat het uit een min of meer normale verdeling van letters bestaat, in tegenstelling tot "Hier uw tekst, hier uw tekst"!

4 Evenementen bij Iepenloft Ontwijk -- [Toon Evenementen](#)

All events that will be managed in the backend will be shown here, there must be at least one event with an available ticket. The data (intro) will be written just like a content item. You can insert images from the media manager.

On the bottom on the right you can click a link to see all available events with a link to it. Of course you can also use the title of the Group Name. (See green text: "Iepenloft Ontwijk")

Showing Events (Per Group)

On this page you can see all events for one group.
Click on the right side of the table on the Info & Order link to order your tickets.

What does your customer see in this overview:

- An intro text regarding the party or the event
- Date and Start Time
- The Name of the ticket and the groupname.
- Location Information
- Quantity of available Tickets
- Info and Order Link.

Beschikbare Tickets Voor Iepenloft Ontwijk

Informatie over Iepenloft Ontwijk



Lorem Ipsum is slechts een proeftekst uit het drukkerij- en zetterijwezen. Lorem Ipsum is de standaard proeftekst in deze bedrijfstak sinds de 16e eeuw, toen een onbekende drukker een zethaak met letters nam en ze door elkaar husselde om een font-catalogus te maken. Het heeft niet alleen vijf eeuwen overleefd maar is ook, vrijwel onveranderd, overgenomen in elektronische letterzetting. Het is in de jaren '60 populair geworden met de introductie van

Het is al geruime tijd een bekend gegeven dat een lezer, tijdens het bekijken van de layout van een pagina, afgeleid wordt door de tekstuele inhoud. Het belangrijke punt van het gebruik van Lorem Ipsum is dat het uit een min of meer normale verdeling van letters bestaat, in tegenstelling tot "Hier uw tekst, hier uw tekst"!

Filter: Datum ▼				
Datum & Tijd	Ticketnaam	Lokatie Gegevens	Aantal Tickets	Info & Bestellen
19-03-2009 Start: 20:00 uur	Iepenloft Ontwijk Generale Repetitie	Rest. Het Witte Huis Donkerbroek	194 Beschikbaar	Info & Bestellen
21-08-2009 Start: 19:00 uur	Iepenloft Ontwijk Eerste Generale Repetitie	Wandelbos Donkerbroek	320 Beschikbaar	Info & Bestellen
22-08-2009 Start: 20:00 uur	Iepenloft Ontwijk Zaterdag Avond 22/08/2009	Wandelbos Donkerbroek	0 Beschikbaar	Info & Bestellen
23-08-2009 Start: 16:00 uur	Iepenloft Ontwijk Zondag Avond 23/08/2009	Wandelbos Donkerbroek	286 Beschikbaar	Info & Bestellen

- On top of the table you can select the filter.
- The availability of the tickets will updated on every order.

NOTE: Sometimes there is a small delay, because we need to work with a database driven shopping cart.

Event details + Order button

On this page you can see all details for the selected event.

On this page your customer will be able to see the details of an event.
Also all details like

Event name + Event date + Start time + Location Information

A small introduction of the event and the prices and order boxes.

The availability of the tickets are also shown, if this is 0 the client can't order any tickets.

Example below is sold out (*The button "Add To Order" is disabled*)

Informatie & Bestellen

Evenement Details

Evenement Naam : Zaterdag Avond 22/08/2009
Evenement Datum : 22-08-2009
Aanvang : 20:00 uur
Lokatie Gegevens : Wandelbos Donkerbroek

Evenement Informatie

test textures
Also blogstyle, you can write and insert images.

Kaarten Bestellen

Kaart Prijs : € 17,50
Beschikbare Tickets : Uitverkocht
Aantal Tickets : ▼

Momenteel zijn er voor deze avond geen kaartjes meer, omdat alle kaartjes binnen 24h bevestigd dienen te worden kan het zijn dat deze over 24h wel weer beschikbaar zijn.

Example below is ready for ordering:

Evenement Informatie

Kaarten Bestellen

Kaart Prijs : € 17,50
Beschikbare Tickets : 286 Stuks
Aantal Tickets : ▼

Tickets dienen binnen 24uur bevestigd te worden.
Niet bevestigde tickets worden weer vrij gegeven.

The Shopping Cart

The shopping basket to show an overview of the clients order.

▣ 5 kaartje(s) toegevoegd aan uw bestelling.

Uw Bestellingsoverzicht

Hieronder ziet u een overzicht van uw bestelling. Wij hebben de kaartjes onafhankelijk van elkaar weer gegeven.
Als u zojuist 4 heeft gekozen, dan ziet u hier 4 regels.

Order	Evenement Details	Order Informatie	Ticket Prijs	Verwijder
1295	Iepenloft Ontwijk Zondag Avond 23/08/2009	Bestelnummer: 15323750/1295	€ 17,50	<input type="checkbox"/>
1296	Iepenloft Ontwijk Zondag Avond 23/08/2009	Bestelnummer: 15323750/1296	€ 17,50	<input type="checkbox"/>
1297	Iepenloft Ontwijk Zondag Avond 23/08/2009	Bestelnummer: 15323750/1297	€ 17,50	<input type="checkbox"/>
1298	Iepenloft Ontwijk Zondag Avond 23/08/2009	Bestelnummer: 15323750/1298	€ 17,50	<input type="checkbox"/>
1299	Iepenloft Ontwijk Zondag Avond 23/08/2009	Bestelnummer: 15323750/1299	€ 17,50	<input type="checkbox"/>
Totaal Prijs:			€ 87,50	

Aan de rechterzijde van het overzicht ziet u een selectbox, indien u kaartjes wil verwijderen klikt u de gewenste kaartjes aan. Indien u de kaartjes welke u niet wilt hebben heeft geselecteerd, klikt u hieronder op verwijder.

Wilt u alle bovenstaande kaarten bestellen? Klik dan de bestel button!

Verwijder Geselecteerde Kaartjes

Deze Kaarten Nu Bestellen!

On the left side you can see the order ID (database ID), the event date, order number, the ticket price and on the right side a checkbox to remove the tickets from the order.

When a customer clicks the checkbox and remove button, the order will be removed from the ordering system. If not he can order all items by clicking the "Order Now button"

NOTE:

When a customer doesn't process an order the database can be cleaned by you in the Back End of Joomla. We have created a button to remove unassigned orders and to remove not confirmed orders. The Order number will be obtained from the Joomla! Session. And will be created from 8 random digits.

TODO:

We will take a look if we can extend the database order system to the Joomla! Session. This should be saver, but the Joomla! Session needs to be checked first.

Registration and complete the order.

As you can see we have reached the last step for completing the order.
If one of your clients has ordered earlier a ticket at your store, he can login:

Registreren & Bestelling Voltooien

Vul onderstaande gegevens in om uw bestelling te voltooien.
Indien u reeds eerder betseld hebt, dan kan u inloggen en uw gegevens worden automatisch ingevuld.

Heeft u al eens eerder besteld? [Klik dan hier!](#)

Invoeren Email Adres	<input type="text" value="Gebruikersnaam"/>	
Voer uw wachtwoord in	<input type="password" value="••••••••"/>	<input type="button" value="Inloggen"/>
	Wachtwoord Vergeten?	

Uw gegevens invoeren.

Otherwise the new client can order his tickets by filling in the form.
Choose a username (only lowercase letters, all uppercase letters will be changed into lowercase by the script.)
Fill in the form Name & Last name – Address – Zip code – City – Phone – 2 Email addresses for verifyfing.

Registreren & Bestelling Voltooien

Vul onderstaande gegevens in om uw bestelling te voltooien.
Indien u reeds eerder betseld hebt, dan kan u inloggen en uw gegevens worden automatisch ingevuld.

Heeft u al eens eerder besteld? [Klik dan hier!](#)

Uw gegevens invoeren.

Gewenste Gebruikersnaam	<input type="text"/>	
Voor & Achternaam	<input type="text"/>	
Straatnaam	<input type="text"/>	
Postcode	<input type="text"/>	
Woonplaats	<input type="text"/>	
Telefoonnummer	<input type="text"/>	
Email Adres	<input type="text"/>	
Email Veriferen	<input type="text"/>	<input type="button" value="Bestellen"/>

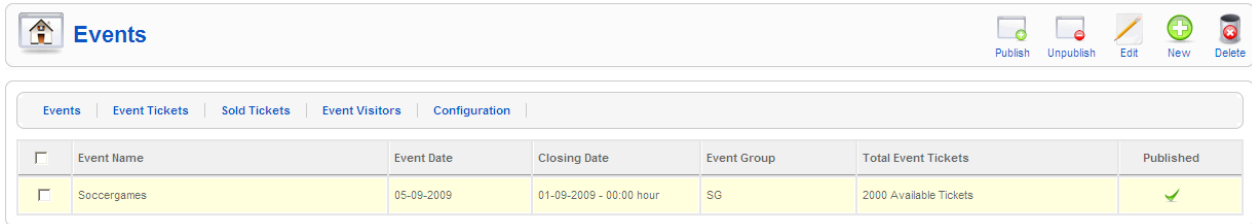
After the client is done he will be receiving an email with login information and the confirmation to confirm his ordered tickets. After confirmation the payments needs to be done.

NOTE & TODO:

A PayPal payment system will be integrated in one of the next versions after my vacation.

Add event groups to your list.

- Go to “Components – RD-Ticketmaster”
- You will start in the main screen called “Events”, on the right top you will see a button “New”
- Click once on the New button.



*It think the publish/unpublished buttons tell you enough as you see them there.
Turn on and off manually.
Also the edit and Delete buttons..*

After you have clicked the new button, a new screen will appear.

- Event Name: Will show up in almost every page, it's more like a category name.
- Event Group: Will be the Group Name for the tickets in this category.
Example: Soccer Games = SG (*This will also be printed on the PDF tickets*)
- Total Tickets: All tickets available for this event, it has no use, but it's requested for someone who needed this.
- Event Date: The Date for this Event Group. Can be easy sometimes.
- Closing Date: The closing date, it will be shown till this date.
- Description: The description for this events, use what you want. But it's limited. (5 lines) (75px height)
This height can be changed in the CSS file for the front end.
You can ad images by using the media manager, is't that easy?
Joomla! 1.6 will have functions to resize images. So why should we do it?

Add events to your list / groups.

This screen has the main functions for your event manager. Let me explain what all buttons do first.

- **Publish** : Will Publish Events to your lists.
- **Unpublish** : Will Unpublish Events to your lists.
- **Edit** : Edit or extend your event with information.
- **New** : Adding new events to your category/group
- **Cleanup** : This button will cleanup unfinished orders and do a new count for availability (5hours).
- **Synchro** : This will synchronize all orders that have not been paid within the given time (3days)
- **Delete** : It will delete the selected event(s)

<input type="checkbox"/>	Ticket Description	Location Event	Date	Event Start	Group	Available	Sent PDF's	Published
<input type="checkbox"/>	Socccergames Netherlands - Japan (VIP)	Groschveste Enschede Ticketcode: (NJ) FC Twente Stadium	05-09-2009	14:00 hour	SG	1793	3	✓

Click the new button to add an event to your list.

- Ticket Description : Give your ticket a name (*Netherland – Germany (VIP Ticket)*)
- Location Event : The Location for your event
- Extra Location info : An extra location information line
- Belongs to Event : Choose the category here
- Ticket Code : Will be used on your tickets for controle
- Total Event Tickets : The quantity of tickets for this event
- Ticket Price : The price for a single ticket (Use doubles \$29.99 instead of \$29,95 (no comma allowed))
- Ticket Date : The date for this event
- Event Start : The start of the event (*Example: 23:00*)(the hour will be set in your language file)
- Published : Yes or No

A description can be inserted to, use as much space as you want.

This is also using the media manager for images. So go along it's unlimited 😊

Orders overview.

Overview Sold Tickets

Paid
 e-Tickets
 Send Now
 Publish
 Process

Events | Event Tickets | **Sold Tickets** | Event Visitors | Configuration

Order Code: Search Reset

<input type="checkbox"/>	OID	Event Information	Order Information	Quantity	Order Price	Sent	PDF Created	Tickets Paid	Confirmed
<input type="checkbox"/>	1183	Soccergames Netherlands - Japan (VIP)	Order Code: 62357908 Robert Dam - Veerhuisweg 1 - Donkerbroek	3	€ 327,00				
<input type="checkbox"/>	1190	Soccergames Netherlands - Japan (VIP)	Order Code: 86168184 Elfi Dijkers - Veengang 20 - Oosterwolde	2	€ 218,00				

As you can see the first order has been completed at second order is only confirmed by your client. When ordering, the client will receive an email with his login, password and a link to confirm his order.

You can confirm tickets for your customer also, select the tickets you want to confirm, and hit the publish/confirm button. All tickets you have selected will be set as confirmed now.

Manually processing an order.

When selecting a ticket by the select box you can process it manually. Click the process button to process an order:

Process Order

Onbetaald
 Betaald
 Close

Tickets Order Information

Name	Elfi Dijkers
Address	Veengang 20
City	8431 NJ Oosterwolde
Phone	0111111111
E-mail	info@rdproductions.nl

Order: 86168184 || 26-07-2009 || TOTAL: € 218.00

To process this order, you need to set these tickets to paid. Only paid tickets can be send.







<input type="checkbox"/>	OID	Event Information	Order Information	Ticket Price	Tickets Paid
<input type="checkbox"/>	1190	Soccergames Netherlands - Japan (VIP)	Order Code: 86168184 Elfi Dijkers - Veengang 20 - Oosterwolde	€ 109,00	--
<input type="checkbox"/>	1189	Soccergames Netherlands - Japan (VIP)	Order Code: 86168184 Elfi Dijkers - Veengang 20 - Oosterwolde	€ 109,00	--

You will see the client information on the left top, and besides that you will see order information:

- Order ID (*will be the unique orderid for this order, also in the database*)
- The order date near the money packs.
- The grand Total that will needs to be paid by your client.






After the payments are set to yes, there will also appear a send button to send the tickets. This is not the most properly way to handle your orders, you'll sore hands and shoulders then. If you want to use: select a box and click the "Paid" button on the right top. Or if you want to set them unpaid, select the items and click "Unpaid".

Bulk processing orders.

 **Overview Sold Tickets**     

[Events](#) | [Event Tickets](#) | [Sold Tickets](#) | [Event Visitors](#) | [Configuration](#)

Order Code:

<input type="checkbox"/>	OID	Event Information	Order Information	Quantity	Order Price	Sent	PDF Created	Tickets Paid	Confirmed
<input type="checkbox"/>	1183	Soccergames Netherlands - Japan (VIP)	Order Code: 62357908 Robert Dam - Veerhuisweg 1 - Donkerbroek	3	€ 327,00				
<input type="checkbox"/>	1190	Soccergames Netherlands - Japan (VIP)	Order Code: 86168184 Efi Dijkers - Veengang 20 - Oosterwolde	2	€ 218,00				

If you know for sure you're customer paid his tickets, because the order price has been paid. This Order Price is the sum of all tickets in one order.

- So in the example above the client needs to pay € 218.00 for a soccergame. (Netherlands – Japan VIP Tickets)

Process this order or more orders if needed. (Just select the items you want to process)

- Select the items you want to process.
- And click the "Paid" button on the top menu.
- A moneybox will show up behind the order.
- After they have a status "Paid", the tickets can be created. Select the items to create. And click the "e-Tickets" button. All tickets will be created one by one now. (This may take some time, depends on the quantity you're PDF-ing)
- After the PDF files are created you can send them one by one, or in bulk sending.
NOTE: The quantity of sendings per time can be set in the configuration.

It's so easy to run your business and selling tickets!
Happy selling!

Event Visitors.

Your visitors will be stored in your database, and will have the same number as the in the Joomla user manager. You will have several options here to.

The screenshot shows the Joomla! Event Visitors management interface. At the top, there are navigation tabs: Events, Event Tickets, Sold Tickets, Event Visitors, and Configuration. Below the tabs is a search bar with a 'Search-Word' input field and 'Search for name' dropdown. The main content area displays a table of event visitors with columns for selection, UID, Name & Username, Address, Zipcode+City, Phone Number, Email Address, and Published status. Two visitors are listed: Elfi Dijkers (elfi) and Robert Dam (robertdam).

<input type="checkbox"/>	UID	Name & Username	Address	Zipcode+City	Phone Number	Email Address	Published
<input type="checkbox"/>	65	Elfi Dijkers (elfi)	Veengang 20	8431 NJ Oosterwolde	0111111111	info@rdproductions.nl	✓
<input type="checkbox"/>	64	Robert Dam (robertdam)	Veerhuisweg 1	8431 SC Donkerbroek	0123456789	info@rdproductions.nl	✓

The publish and unpublished buttons still have no function, they're working properly but has no functions yet.

The edit button will give you options to edit customer information.

The new button can be used, but still need an extra function, after adding it needs to be connected in the user manager.

Delete, will delete all information for the selected user, will block it for logging in to your site, and deletes also all ordered tickets. These deleted tickets will not be counted again. So when using this one, all info will be deleted permanently from your DB.

Configuration Options

The screenshot shows the Joomla! Component Configuration interface for Event Visitors. It features a navigation bar with tabs for Events, Event Tickets, Sold Tickets, Event Visitors, and Configuration. The configuration options are organized into two columns. The left column contains email-related settings, and the right column contains display and currency settings. Below these is a section for mail templates with a rich text editor and a preview area.

CC Email Address	info@d-media.org	Show Eventlist Note	<input type="radio"/> No <input checked="" type="radio"/> Yes
BCC Email Address	robert.dam@gmail.com	Show 2nd Address Field	<input checked="" type="radio"/> No <input type="radio"/> Yes
From Email Address	Your Eventmaster	Show 3rd Address Field	<input checked="" type="radio"/> No <input type="radio"/> Yes
Your Email Address	info@d-media.org	Max.Tickets Per Sending	15
Subject Ticketmail	Your Tickets for %%EVENTNAME%%!	Currency	€
Subject Confirmation	Thank you for ordering at RD-Media		

Mail template when sending the tickets to clients.

Graag tot ziens bij Iepenloft Ontwijk.
Vriendelijke groet.

Mail template when sending email tickets to clients.
Use the %%NAME%% tag for showing the customers name.
HTML is allowed in this mails.

This will allow you to set something that will be necessary to work properly. Hover the items and a description will be showed. Also the mail templates can be managed here.

Good Luck with your Ticketmaster!!